

Software requirements for installation on a ITS supported server
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Before you purchase the software ITS must be involved in the initial review of the product to verify its functionality and usability within our network.

ITS will determine if the following requirements are met:

1. The software must be compatible with Windows 2003 or Windows 2008 server Operating System.
2. The requesting department must pay for the Operating System software license for the live production server.
3. If a test/development server is required, the requesting department must pay for the Operating System software license.
4. If the Software can be installed on a Microsoft 2003 Virtual Server then ITS will pay for the hardware, otherwise the requesting department will purchase a Dell PowerEdge Server(s). ITS will design the hardware configuration and create the Dell Server quote. The Dell brand is the only authorized hardware vendor supported by ITS.
5. All Dell Server hardware and Windows Server Operating System software Support will be provided and funded by ITS.
6. If more than a few dozen individuals will login to the software then it must be Active Directory compliant. This will allow users to login using the same NetworkID and password used for Gannon Email.
7. If a user login is required to access the software then an SSL certificate must be used. This SSL certificate will be provided by ITS provided the software can use a wildcard DigiCert certificate. If the software cannot then the requesting department is responsible for purchasing a supported SSL certificate.
8. If a database is needed for the software only Microsoft SQL 2005 is supported by ITS. If different Database software is to be used (i.e. MySql, Access, Oracle, Sybase, etc...) then the requesting department will be responsible for purchasing any hardware, backup software, and/or the database software required and the database software must be installed and supported by the software vendor.
9. The software must have an application owner defined from the requesting department that is the main contact for the software. This person will be the liaison between the Gannon users and the software vendor and will be responsible for notifying ITS about maintenance and future upgrades to the software. ITS will assist to support the software with the liaison and/or the vendor.

Please contact Greg Duffin, Systems Manger, x7583 or duffin001@gannon.edu for the initial consultation.